



Redfield Edge Primary School



Frequently Ask Questions

How much time should we spend on structured learning each day?

It is completely unrealistic that your child is going to sit down and do structured learning for 6 hours of the day. There is a rough guideline of 2 hours a day however this may still be unmanageable. Google Classroom has been set up so your child receives an English, Maths and Topic activity a day. If they can complete one for each subject, that would be fantastic!

I feel overwhelmed with how much teachers are posting on Twitter! How can I fit everything in?

Teachers are using Twitter to give parents ideas. You are NOT expected to do all the activities posted. You can pick and choose what you would like to do. Teachers are trying to give you as many ideas as possible, so you always have something to choose from.

There are so many tasks posted on Google Classroom. Is my child expected to complete all of them?

No. Teachers are expecting children to complete one of the given tasks. One for maths, one for English and one for Topic. The reason why teachers have posted several activities is because it gives parents different options depending on their setup at home. If you have printer, you can print a worksheet. If you have an electronic device, they can play a game, etc.

We encourage your child does one of the maths activities, one of the English activities and one of the topic activities a day. If they want to do more, please do!

I can't access PDF files. What should I do?

The best thing is to download Adobe to your device. This will allow you access all material posted by the teachers. However, Teachers will be uploading several activities which can be accessed through different platforms so you can choose a different activity.

How do I submit any work my child does on Google Classroom?

1. Click on the class work tab at the top of Google Classrooms.
2. Click on the piece of work you want to hand in (view assignment).
3. In the top, right-hand side of the screen, there is a button that says 'hand in'. Beneath it is a link to 'add' - click this and click 'file'.
4. Click 'select files from your device' and find the destination of the file you want to upload (this may be a photograph or scan you have taken of the learning, or word document, for example).
5. Click the blue button that says 'upload'.
6. Click the button that says 'hand in'.

What work should I do if my child has SEND?

The majority of our SEND children in school will be able to access what the teachers have set on Google Classroom with some support from their parents. Children with more specific needs will be receiving extra activities and support in Term 5 to help children achieve their support plan targets.

When Google Classroom goes live, does my child have to keep working on the paper pack?

There is no expectation on the children to do the paper pack. However, if the children would like to continue using it, that's great! Don't want to waste all that paper 😊

Do I need a computer to access Google Classroom?

No. There is an App which can be used on all phones and tablets. This app allows you to access Google Classroom as you would be able to from a computer.

What if I don't have access to a computer or smart phone?

If you don't have access to any electronic devices, please contact the school office. They will be able to create paper packs of what is being published on Google Classroom. This will not be able to be done for all, so please only use this service if you have no way of accessing Google Classroom.

What should I do if I can't log on to Google Classroom?

The instructions sent out are very complicated. We appreciate that. If you don't follow the instructions carefully, it will not work. Many parents have managed to sign their child up so we know it is possible. Our recommendation is to start again and follow the instructions to the letter. Mr Monks has also Tweeted a video guide on how to set up a child on @Mapleclass_RE

Is there any IT Support?

Our usual in school IT support are working on skeleton staffing so are not able to support parents with IT issues. There are 3 teachers working from home who are frantically trying to respond and support parents however, most of the resolved cases were teachers talking through the step by step guidance which was sent out. They did not do anything different. Teachers only have this guidance to work from also. Please try and follow the instructions very carefully. School won't do anything differently.

Is there still Family Link support?

Yes. Mrs Williams is available for Family Link Support. The school is using skeleton staffing so Mrs Williams is not in everyday but is contactable through the school office.

Trying to get my child to do structured work is causing arguments, what should I do?

As stated in the first parent letter, please don't add stress to an already stressful time. Teachers have tried to give flexible activities to engage different children. We hope there will be something on there which your child will want to do. One thing which is really great about Google Classroom is the teacher can contact children individually. If a child submits work, (whether that be a picture of them playing one of the games, completed worksheets or a topic outcome) by the deadline date/time, the teacher can give them bespoke feedback. We know who our reluctant learners are and can give them encouraging, positive feedback to try and engage the children.

Again...

It is also important to add, arguing with you children to do work is not what anyone needs right now. Instead, cuddle up together and read, read, read. Take turns reading. Read them a novel (yes, you can read novels to small children). Do a puzzle. Build a fort. Bake. Paint by numbers. Play a board game. Create a board game. Watch TV together. Set up a tent in your living room and camp out. Look at photos when you were a child.

In other words... Don't stress about forgetting. Don't stress about home schooling them. Just spend the time together. Your children won't learn much if they are feeling overwhelmed and stressed. Though this is a scary time, it could very well be time they remember as the best time in their lives.